

# Vial Buyback Request

## Eligibility Requirements for the Vial Buyback Option

- Vial(s) must have been purchased and stored at a California Cryobank facility.
- Vial(s) are only eligible for the Vial Buyback Option if the vial(s) have not been shipped from a California Cryobank facility.
- Vial(s) must be sold back to California Cryobank within 36 months of purchase date.
- Vial(s) must meet California Cryobank's current donor testing standards.
- Vial(s) must be sold back by the original purchaser.
- Any outstanding account balance due from client will be deducted from vial buyback credit.
- Offer invalid if California Cryobank discontinues selling vials to retail customers.

## Client Information

Client Name (Print): \_\_\_\_\_  
First Middle Last

Account Number: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

## Client Request

I authorize California Cryobank to remove the following vial(s) from my storage account for the vial buyback option:

Donor #: \_\_\_\_\_

ICI Quantity of Vials: \_\_\_\_\_  IUI Quantity of Vials: \_\_\_\_\_

IVF Quantity of Vials: \_\_\_\_\_  ICSI Quantity of Vials: \_\_\_\_\_

I understand:

- I will receive 50% of the original purchase price if vial(s) meet vial buyback option requirements, less any outstanding balance due, via check.\*
- Storage account fees will not be refunded or prorated.
- Processing will take approximately 4 weeks.
- Notification will be sent to me via email upon completion.
- Vial buyback option eligibility is subject to review and approval by California Cryobank management.

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

## Reason for Buyback

Reached Family Goal  Discontinuing Process  Financial  Other: \_\_\_\_\_

Document must be faxed or emailed. Please keep a copy for your records.

Fax: **866-625-7336** (US & Canada), **310-826-1605** (International)

Email: **forms@cryobank.com**

\*Regardless of whether that original purchase price of the vial(s) was discounted or less than the current price for an equivalent vial(s).